



TOWN WEB DASHBOARD

Instruction Manual



WELCOME TO YOUR NEW DASHBOARD.

We are thrilled to bring you an update to the beloved Town Web Dashboard – Introducing your new Client Dashboard! Below we have links to videos outlining the basic processes you'll be following to keep your municipal website up to date with current information. Click on the link to go to the video.

We hope you enjoy this new tool. If you have any questions along the way, please don't hesitate to reach out to support@townweb.com

News & Notices: <https://youtu.be/Cz9L4uo-1NI>

Agendas & Minutes: <https://youtu.be/sMh2pzHH3r8>

Editing Pages: <https://youtu.be/ObcjsBA7E8w>

Media Library: <https://youtu.be/qXofQnq214k>

Emergency Alerts: <https://youtu.be/JC4BS1gErS4>

Ticker Bar: <https://youtu.be/eFlPAjmAxVA>

Managing Departments: <https://youtu.be/wxOM0A-afkg>

Editing Calendar: <https://youtu.be/Z6mlsENiiEY>

Managing Subscribers: <https://youtu.be/-CEpqAlW1zA>

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NEWS & NOTICES

ADDING NEWS & NOTICES

1. Click on the red **+ News/Notices** button

The screenshot shows the Town Web 2022 Website interface. At the top, there is a navigation bar with links: Home, Events, Pages, Meeting Repository, News/Notices, Departments, and Media Library. Below the navigation bar, there is a row of red buttons: **+ News/Notices**, **+ Create Event**, **+ Minutes/Agendas**, and **+ Existing Page**. The **+ News/Notices** button is highlighted with a red box. Below the buttons, there is a Ticker Bar with the text "Happy Summer!" and a "Remove" button. To the left, there is an "Emergency Alert" section with "Alert Type" (TEST ALERT, REAL ALERT) and "Contents of your alert" (a text box). To the right, there is a "You get FREE support from Town Web!" section with contact information and a "Support Ticket" button. At the bottom, there are two buttons: "Book a training" and "Help articles & videos". On the far right, there is a "HAPPY HOLIDAYS FROM TOWN WEB!" section with a "Your Package includes" list and an "Upgrade your Subscription" button.

2. Add a title for your notice
3. Select a category for your notice

Important: Make sure you select the News & Notices category if you want your message to show up on your homepage and to send notifications to subscribers!
4. Select an image for your notice. You can either upload an image from your computer, or you can click **+ Media Library** to select a photo that already exists on your website
5. Add a description. This text box works just like Microsoft Word - you can type content or copy and paste from another document!

+ Create News or Notice
Create a news or notice for your site

Title *Add your Title*
Title of the new notice

Category *Select a Category*
Select a category

Status
Publish

Description
Add your content here!

Featured Image
Upload Image
+ Media Library
Upload a featured image

Set post date here (Optional)
From To
To schedule a post please select a date in From for the future.
Schedule a post for the future Schedule a post to be removed

Click Save to Publish!
Save Cancel

6. **Optional:** You can schedule a notice for a future date by changing the “From” date. Make sure you click on the green “Select” button when scheduling a post to go out in the future.
7. **Optional:** You can schedule for a post to come down at a certain time as well by changing the “To” date. Make sure you click on the green “Select” button when scheduling for a post to come off of the website in the future.
8. Click on the red **Save** button to publish your post.

< Jun 2022 >

| Su | Mo | Tu | We | Th | Fr | Sa |
|----|----|----|----|----|----|----|
| 29 | 30 | 31 | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 1 | 2 |

Jun 10, 2022, 03:30 PM

Cancel **Select**

From

EDITING NEWS & NOTICES

1. Click on the News/Notices tab in your dashboard.
2. To edit your post you can either click on the Title of the post or on the pencil that appears when you hover over the Notice.

Note: You can also click on the Trash icon to delete a notice. This will also appear when you hover over the notice.

3. Make any edits you'd like to make.
4. Click on the red **Save** button when you're done making changes.

TOWN WEB Town Web 2022 Website View Live Site reset miranda roberts Last login: 16 days ago

Home Events Pages Meeting Repository **News/Notices** Departments Media Library

Search news / notices Filter by Month + Create Post

| Picture | Title ^v | Date v | Category | Notifications |
|---|-------------------|-------------|----------------|---------------|
| <input type="checkbox"/> | Title | Jun 9, 2022 | News & Notices | 6 subscribers |
| <input type="checkbox"/> | July 4th Parade | Jun 8, 2022 | Recreation | 5 subscribers |
| <input type="checkbox"/> Click to add | Notice 06-02-2022 | Jun 2, 2022 | Ticker | 0 subscribers |
| <input type="checkbox"/> | Check This out! | Jun 2, 2022 | News & Notices | 6 subscribers |
| <input type="checkbox"/> | Hello Liz! | Jun 2, 2022 | News & Notices | 5 subscribers |

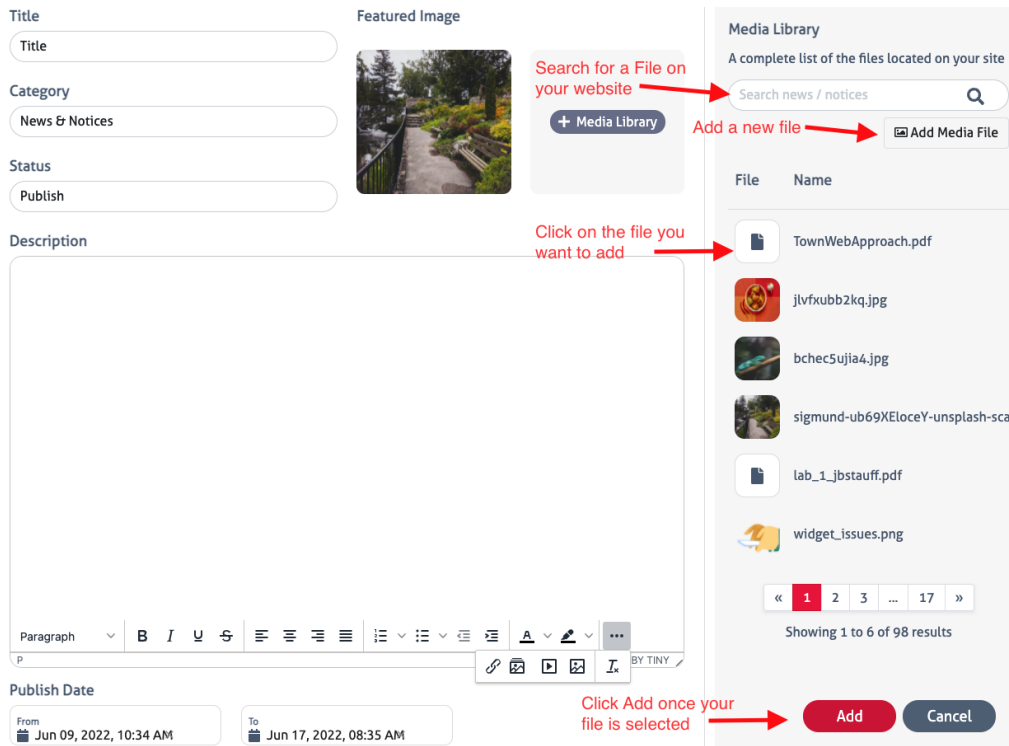
Delete Post Edit Post

ADDING PDFS TO NEWS & NOTICES

1. When creating or editing a News & Notice post, you can insert a PDF.
2. Click on the 3 dots in the bottom right corner of your text editor.
3. Click on the second option that looks like a photo.



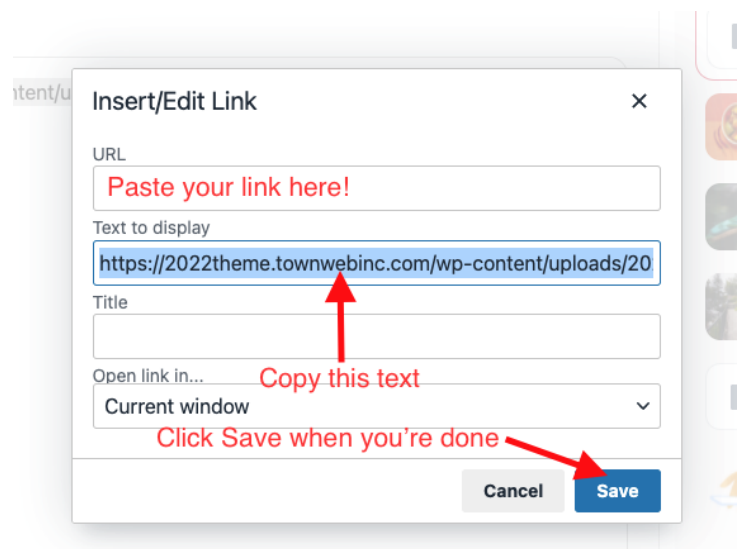
4. This will open up your Media Library. From here you can insert a PDF that is already on your website by clicking on it, or you can upload a new file by clicking the **Add Media File** button.
5. Once you have your file selected, click on the red **Add** button.



6. This will insert a link to the document. To make this link active, highlight the link and click on the little Chain icon that appears.
7. Copy your link that appears in the "Text to Display" box
Computer Tip: Triple Click on the link to highlight all of the text in one go!
8. Paste your link in the box under "URL."

Computer Tip: Right Click on highlighted text and click "Copy" to copy text. You can then right click where you want the text to go and click "Paste"

9. The link to your document should appear.
10. You can adjust the content under "Text to display" if you would like your link to say something else.
 Ex. Click Here to view the document
11. Click Save.



EDITING YOUR TICKER BAR

****Note:** This process is only for websites with ticker bars on our 2022 theme or newer. If you're interested in upgrading your site to take advantage of this feature, please reach out to sales@townweb.com

1. If you have a ticker notice on your website already, click on "Remove"
2. Type your notice in the text box
3. Click "Save" to publish your notice

The screenshot displays the Town Web 2022 Website admin interface. At the top, the header includes the Town Web logo, the site name "Town Web 2022 Website", and a user profile for "miranda roberts" with a "reset" button. Below the header is a navigation bar with links: Home, Events, Pages, Meeting Repository, News/Notices, Departments, and Media Library. A secondary navigation bar contains four red buttons: "+ News/Notices", "+ Create Event", "+ Minutes/Agendas", and "+ Existing Page". The main content area is divided into three sections. The left section, titled "Emergency Alert", includes an "Alert Type" section with "TEST ALERT" and "REAL ALERT" buttons, and a "Contents of your alert" text area. The middle section, titled "Ticker Bar", features a text input field containing "Happy Summer from Town Web!" and a "Save" button. A red arrow points from the "Save" button to a red text label that reads "Click 'Save' when you're ready to post your notice". The right section, titled "HAPPY HOLIDAYS FROM TOWN WEB!", features a festive graphic and the text "Your Package includes" followed by a progress bar.

SENDING EMERGENCY ALERTS

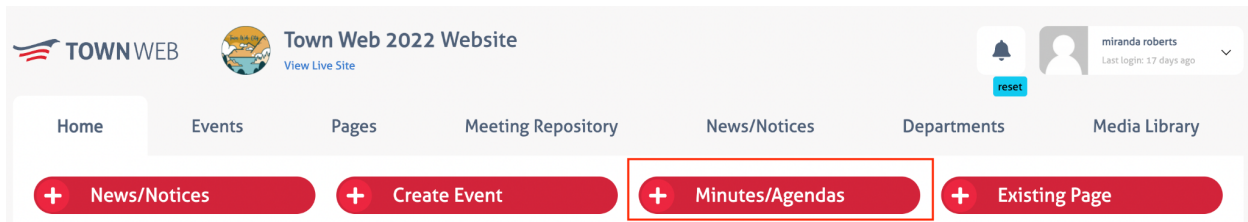
1. Click on “Real Alert” to begin the process of sending out your emergency alert.
2. Select your delivery method.
Note: You can select more than one!
3. If you selected “Website Ticker,” choose where you want the alert to display on your website.
4. Click Next

5. If you'd like to schedule the alert to go out at a future date or time, click on the green schedule button. Otherwise click **Confirm** to send your alert out right away.
6. If you're scheduling your alert, select the date and time you want to send your message, and click on the green **Select** button to confirm.
7. Once you have your alert scheduled, click on **Confirm** to send your message.

AGENDAS & MINUTES

ADDING NEW MEETINGS

1. Click on the red **+Minutes/Agendas** Button to add new minutes or agendas.



2. Add your meeting name
3. Add your meeting date
4. Add your meeting category
 - *IMPORTANT: If you do not select a meeting category it will not show up on your website!**
5. Click on the paperclip icon under "Agenda" to add attach your agenda of the meeting
6. You can attach a meeting packet, meeting minutes, or an additional document for the meeting in the same way.
 - Note: If you add a file under "Additional Document," make sure to give it a public name so the website knows how to link your file.**
7. If you post your meeting recordings on YouTube or Dropbox, you can add your links in the appropriate fields.
8. You may also add additional notes for your meeting in the "Notes" section.
9. If you want to create a calendar event for the meeting, click "Add to Calendar."
10. Click the red **Save** button when you're ready to publish.

The screenshot shows the 'Create Meeting Repository' form. The form has a red header with the title and a subtitle 'Group all the info for your meeting'. The form fields include:

- Meeting name:** A text input field with a placeholder 'Meeting Name'.
- Date:** A date picker field with a placeholder 'Meeting Date'.
- Category:** A dropdown menu with a placeholder '**Important** Meeting Category'.
- Documents:** A section with three upload buttons: 'Agenda Upload document', 'Agenda packet Upload document', and 'Meeting minutes Upload document'. Each button has a paperclip icon. A red box highlights the first button. A red arrow points to the paperclip icon with the text 'Click the paperclip to attach documents'.
- Additional Documents:** A section with three fields: 'Additional File Upload document', 'Additional URL', and 'Additional Public Name'. A red arrow points to the 'Additional Public Name' field with the text 'If you add an additional document, remember to give it a Public Name'.
- External Websites:** A section with two fields: 'Youtube URL' and 'SoundCloud / Dropbox URL'. A red arrow points to the 'SoundCloud / Dropbox URL' field with the text 'If you record your meetings, paste the link in one of these places'.
- Notes:** A text area with a placeholder 'Describe your meeting' and a red text prompt 'You can add additional notes here'.
- Calendar:** A checkbox labeled 'Add to Calendar' with a red arrow pointing to it and the text 'Click the checkbox to add the meeting to your calendar'.
- Buttons:** A red 'Save' button and a grey 'Cancel' button. A red arrow points to the 'Save' button with the text 'Click save to publish'.

SENDING MEETING NOTIFICATIONS

1. After you've created a meeting, you can send notifications to your subscribers about the meeting.
2. Click on the Green Arrow to send notifications
3. Confirm that you'd like to notify your subscribers
4. Ta-da! Your subscriber list has been notified!

You can send up to 3 notifications per meeting! Feel free to notify your subscribers when you have an amended agenda, additional packet information, or have posted the minutes. You can use this feature whenever you'd like!

Home

Events

Pages

Meeting Repository

News/Notices

Departments

Media Library

Search Meeting Repositories

🔍

+

Upload Minutes or Agendas

| Name ^v | Date v | Category | Agendas | Agenda Packet | Minutes | Notifications | Notify |
|---|--------------|----------|---------------|------------------------------|------------------------------|---------------|-----------------|
| <input type="checkbox"/> MC with MG | Oct 31, 2022 | | View document | View document | View document | | Times used: 0/3 |
| <input type="checkbox"/> Meet create from das.. | Oct 31, 2022 | | View document | Click to add | Click to add | 2 subscribers | Times used: 3/3 |
| <input type="checkbox"/> MC with SG | Oct 30, 2022 | | View document | View document | View document | 1 subscribers | Times used: 1/3 |
| <input type="checkbox"/> Testing meeting repo | Oct 30, 2022 | | View document | View document | View document | 3 subscribers | Times used: 2/3 |
| <input type="checkbox"/> Meet create from wp .. | Oct 29, 2022 | | View document | Click to add | Click to add | 1 subscribers | Times used: 1/3 |
| <input type="checkbox"/> MC with default | Oct 28, 2022 | | View document | View document | View document | 1 subscribers | Times used: 1/3 |
| <input type="checkbox"/> Town Board | Oct 18, 2022 | | View document | Click to add | Click to add | 2 subscribers | Times used: 1/3 |

Click Here to Send Notifications!


Click Here to Send Notifications!

EDITING YOUR MEETING REPOSITORY

1. Click on the “Meeting Repository” tab in your dashboard.
2. Hover over the meeting that you want to edit and either click on the **Click to Add** link for missing documents, or click on the pencil icon.

Note: If you’d like to delete a meeting, you can click on the trash can icon

The screenshot shows the 'Meeting Repository' tab selected in the dashboard. A red box highlights the 'Meeting Repository' tab. Below the navigation bar, there is a search bar and a table of meetings. The table has columns for Name, Date, Category, Agendas, Agenda Packet, Minutes, and Notifications. Two meetings are listed: 'July Meeting' and 'July Town Board meeting'. Red arrows point to the 'Click to add' links in the 'Agendas', 'Agenda Packet', and 'Minutes' columns, and to the trash can icon in the 'Notifications' column. A red button 'Upload Minutes or Agendas' is also visible.

| Name | Date | Category | Agendas | Agenda Packet | Minutes | Notifications |
|--|-------------|----------|-------------------------------|------------------------------|------------------------------|---|
| <input type="checkbox"/> July Meeting | Jul 4, 2022 | | Click to add | Click to add | Click to add | 7 subscribers  |
| <input type="checkbox"/> July Town Board meeting | Jul 5, 2022 | | View document | Click to add | Click to add | |

3. Your meeting popup should open. From here you can add additional documents or make changes.
4. If you want to replace a document with a new one, click on the red x next to the document name. After that you can add a document as you normally would.

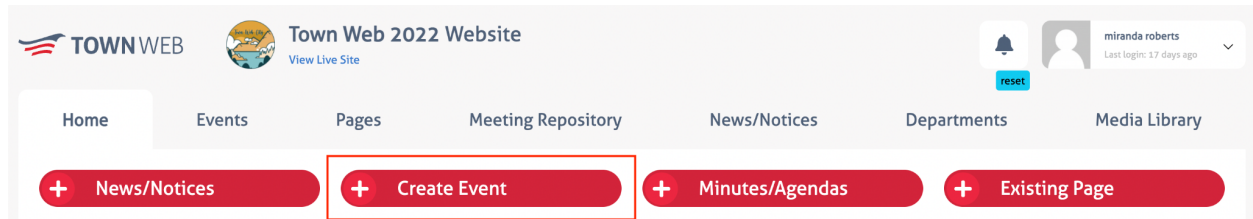
The screenshot shows a popup for 'Meeting minutes'. The text 'MinutesMar2022d..' is displayed in red, followed by a red 'x' icon. To the right of the text are two icons: a paperclip and a picture icon.

5. Click the red **Save** button to publish your changes.

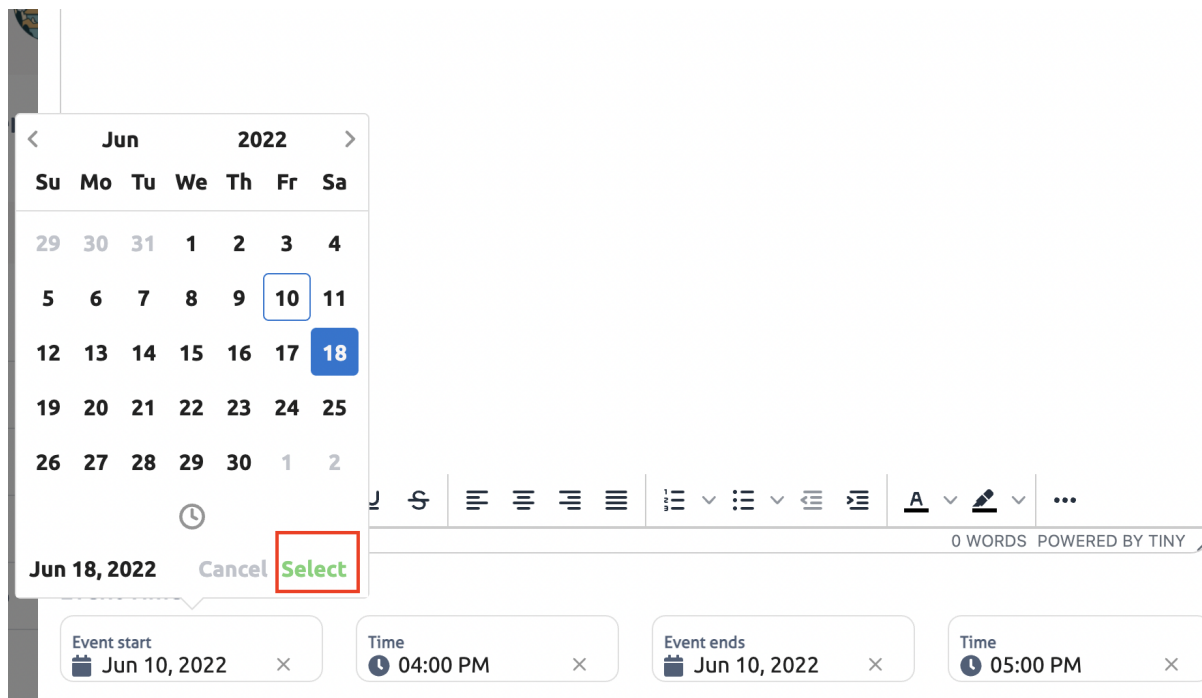
WEBSITE CALENDAR

ADDING EVENTS TO YOUR CALENDAR

1. Click on the red **+Create Event** button on the dashboard.



2. Add your event name
3. Add your event category
4. Optional: Add or select a featured image for your event
5. Add a description for your event
6. Select your event date. Click on the green **Select** button to confirm your date



7. Select a start and an end time for your event
Note: If your event doesn't have an end time, you can make the end time and the start time the same.

8. If your event is recurring, you can select when you want the event to recur.
Important: If your event is recurring make sure you have the Event Start and the Event End date the same. Having these set to different dates will cause your calendar to glitch.
9. Click the red **Save** button to publish your event.

EDITING CALENDAR EVENTS

1. Click on the Events tab in your dashboard.
2. You may use the search bar to search for a particular event.
3. You can view your events in list view or in calendar view by clicking on the different icons.
4. You can change which month's events you want to view
5. When you find the event you want to change or remove, hover over it to reveal your icons on the right side of the page.
6. The pencil icon will allow you to edit the event
7. The trash can icon will allow you to delete the event

[Home](#) [Events](#) [Pages](#) [Meeting Repository](#) [News/Notices](#) [Departments](#) [Media Library](#)

Search events

Search for an event

Name ^v

Calendar icon

List view icon

June 2022

Select which month's events you would like to view.

+ Create Event

| | Date v | You can choose calendar or list view | Recurrence | Category |
|--------------------------|--------------------|--------------------------------------|----------------|---------------|
| <input type="checkbox"/> | Trash Pickup | Jun 4, 2022 11:00 AM - 12:00 PM | Monthly | Community |
| <input type="checkbox"/> | Board Meeting | Jun 7, 2022 6:00 PM - 6:00 PM | Monthly | Board Meeting |
| <input type="checkbox"/> | Name | Jun 8, 2022 5:24 PM - 5:24 PM | | |
| <input type="checkbox"/> | Community Clean Up | Jun 18, 2022 8:00 AM - 5:00 PM | Every 2 months | Community |

Rows per page 10 v

« 1 »

Showing 1 to 4 of 4 results

EDIT YOUR MEDIA LIBRARY

1. Click on the Media Library tab in your dashboard.
2. Click on the red **+Add Media** button to add documents or images to your library.
3. Use your search bar to search for a specific document.
4. You can also filter what type of file you're looking for (document or image)
5. Click on the file name to open it for review or to save.
6. Use the checkboxes to select which files you want to delete.
7. Click on the gray **Delete Media** button to remove the files from your website.

****Important: Make sure you really want to delete these files and that you have a backup on your computer if you want to keep a copy - we may not be able to recover them after they're gone!**

[Home](#)
[Events](#)
[Pages](#)
[Meeting Repository](#)
[News/Notices](#)
[Departments](#)
[Media Library](#)





File

Name

Date

Type

☒
☐
☐
☐

[TownWebApproach.pdf](#)
[Click the file name to open the file](#)

[jlvfxubb2kq.jpg](#)

[bchec5ujia4.jpg](#)

[sigmund-ub69XEloceY-unsplash-scaled.jpg](#)

Jun 8, 2022
Jun 2, 2022
Jun 2, 2022
Jun 2, 2022

file
image
image
image

Use the checkboxes to select multiple documents

Filter the type of file

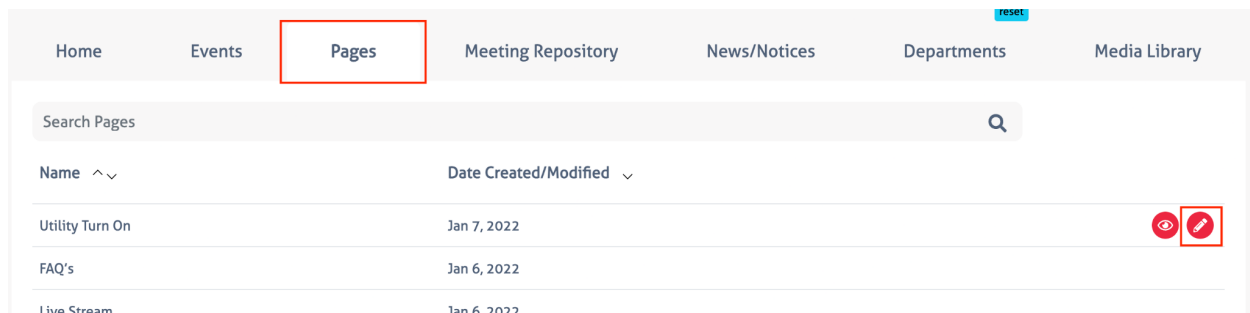
Delete selected files

Add new files

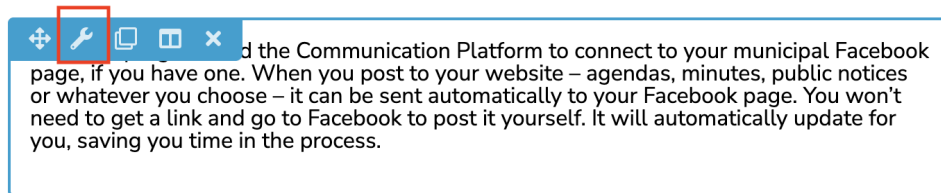
EDITING PAGES

EDITING CONTENT

1. Click on the Pages tab at the top of the dashboard.
2. Scroll through your list of pages to find the page you want to edit
Note: You can use the search bar to find the page you're looking for faster!
3. Hover over the page you want to edit and click on the pencil icon to open the editor.

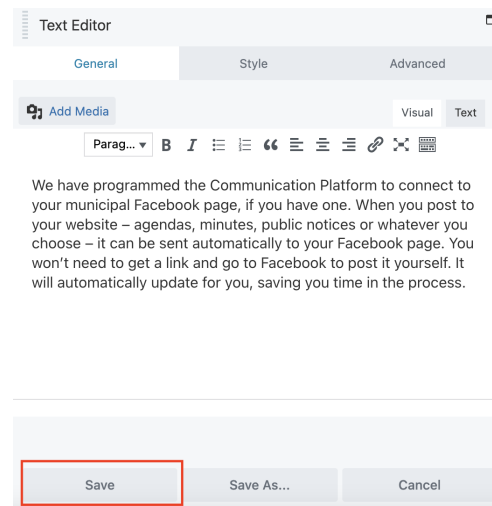


4. Hover over the text you want to edit and click on the wrench icon to open up your text editor.



5. Make your changes.
6. Click on Save when you're done
7. When you're ready to make your changes live, click on **Done > Publish**

Note: You will find this in the top right corner of your screen!

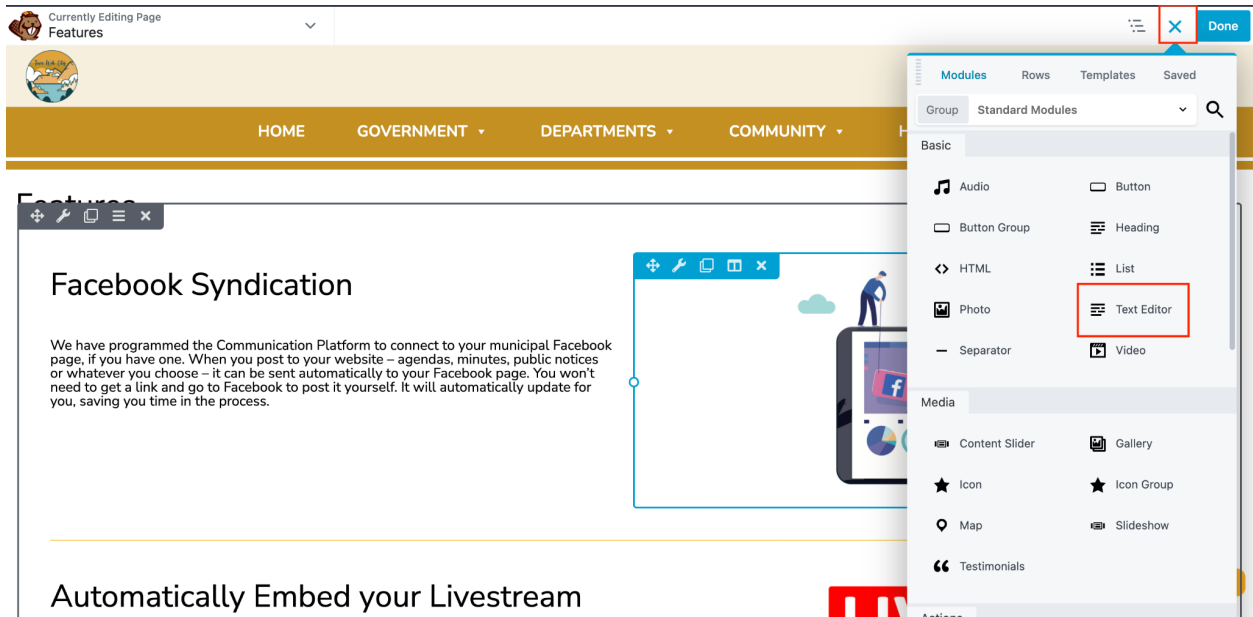


ADDING NEW CONTENT

Review steps 1-3 on page 17 to learn how to open your page builder.

1. If you want to add content, you'll need to add a new module to your page. To do so, click on the + sign in your page builder.
2. Choose the module you want to add.

Note: Your most frequently used modules will likely be Text Editor or Photo

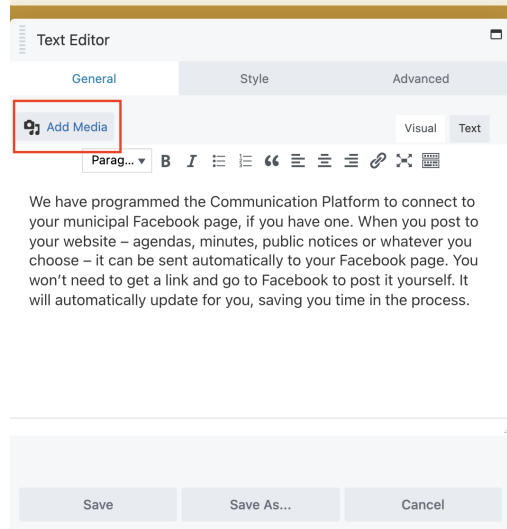


3. Drag and drop the module where you want it to go.
4. Your module will open automatically and allow you to add your content.
5. When you're done adding what you want, click **Done > Publish** to make your changes live.

ADDING PDFS TO PAGES

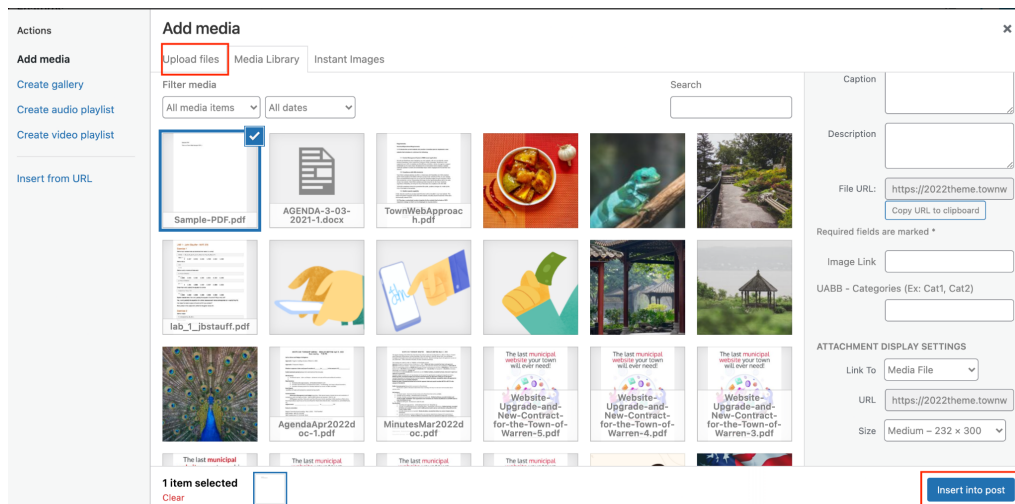
Review steps 1-3 on page 17 to learn how to open your page builder.

1. Once you're in your page builder, open up a text editor either by clicking on the wrench icon that appears over existing text or adding a new text editor module (to learn how to do this, please review page 18)
2. Click on the **Add Media** button



3. Click on **Upload Files** to add a new document to your website.
4. Chose the file from your computer
5. Click the blue **Insert into Post** button to add a link to your document

Note: This link is editable! Change it to say whatever you would like.

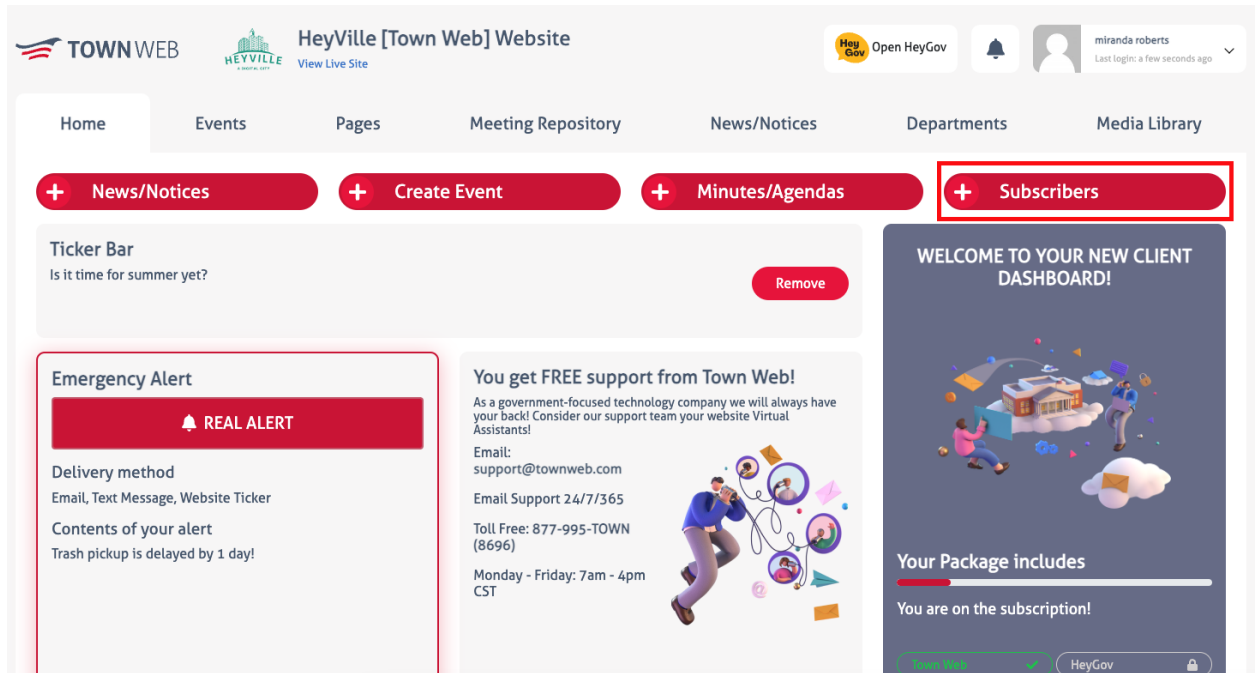


6. Click **Save** in your text editor, and **Done>Publish** to make your changes live.

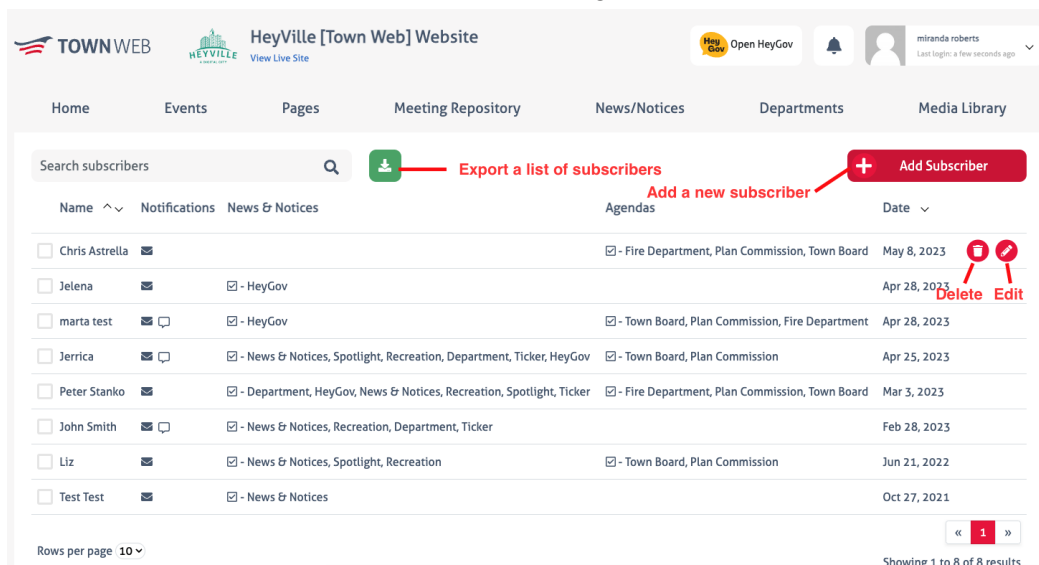
SUBSCRIBERS

You can now add, remove, or edit subscribers from your Town Web Dashboard. You can also export a list of subscribers. Here's how!

1. Click on Subscribers from your Dashboard Home Page.



2. To **EDIT** your subscribers, click on the pencil next to the subscriber you wish to edit.
3. To **DELETE** a subscriber, click on the trash can next to the subscriber you wish to edit.
4. To **ADD** a subscriber, click on the **+Add Subscriber** button at the top of the screen.
5. To **EXPORT** a list of subscribers, click on the green down arrow.

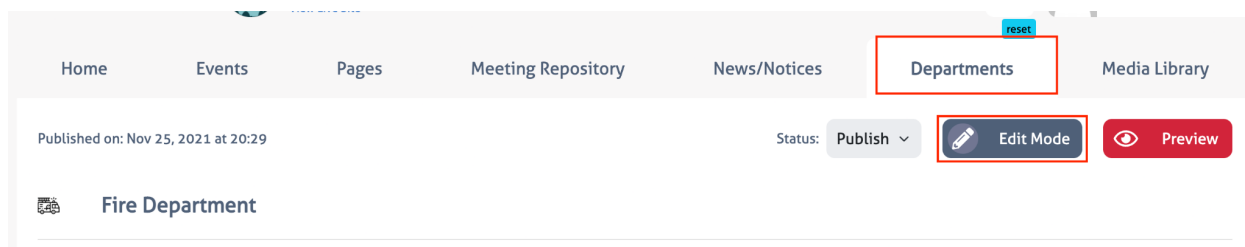


DEPARTMENTS

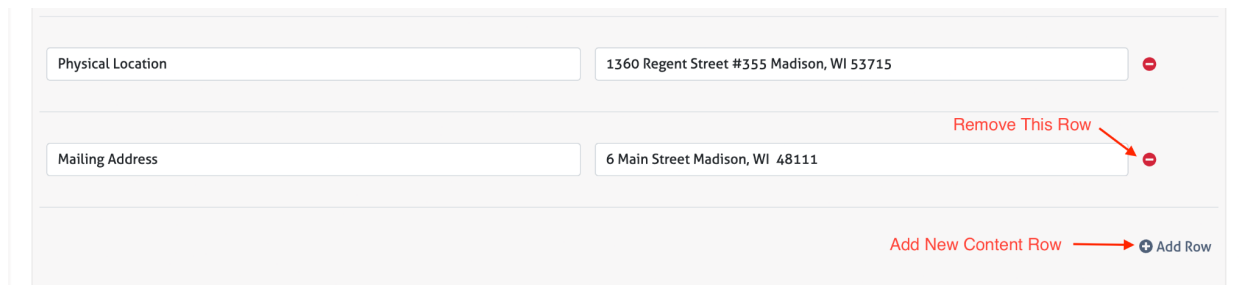
Note: Departments are only available in select themes. Please reach out to sales@townweb.com if you're interested in having the departments feature on your website!

EDITING DEPARTMENT INFORMATION

1. Click on the **Departments** tab in the dashboard.
2. Select the department you want to edit.
3. Click on the **Edit Mode** button to make the page content editable.



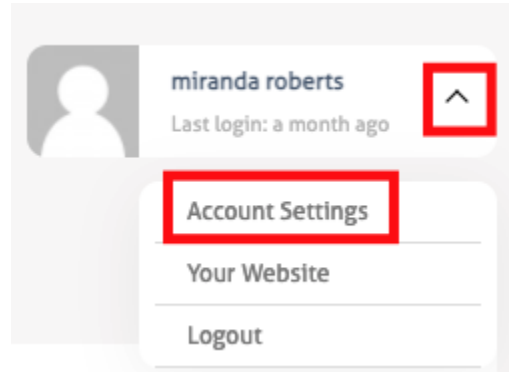
4. You may now change any of the content that you see!
5. To remove rows in the Team or Contact Us Sidebar, click on the red minus sign.
6. To add rows in the Team or Contact Us Sidebar, click on +Add Row



7. Click the **Save Changes** button at the bottom of your screen when you're done!

ACCOUNT SETTINGS

To access your account settings with Town Web, click on the arrow next to your name in the top right corner of the screen and click on Account Settings.



EDITING CONTACT INFORMATION

***This will not affect the content on your website, but rather will help you have control over your account information within Town Web's system - this ensures we're always directing things to the correct people!*

1. Click on Client Info
2. Edit any general contact information that you need
3. Click on the pencil icon to change an individual's contact information
4. Click on the red Minus sign to remove a contact from your list
5. Click on the **+ Add Contact** button to add a new contact to your list
6. Click on the red **Update Data** button when you're finished.

Account Settings

- Client Info**
- Contract Info
- Billing Info
- Website Insight
- Emails

Client Info Edit general municipal contact information

Name: Jerry Volz Email: jvolz@cityofolean.org

Mailing Address: PO Box 668, Olean, NY, 14760-0668 Phone Number: (716)376-5632

| # | First Name | Last Name | Title | |
|---|------------|-----------|---|----------|
| 1 | Jason | Wells | Network Administrator | Edit → |
| 2 | Susan | Meyers | Senior Acct Clerk | Delete → |
| 3 | Jerry | Volz | Network Coordinator <small>main</small> | Edit → |

Add new → + Add Contact

Click to Save → **Update Data**

VIEWING CONTRACT INFORMATION

1. Click on Contract Info in your account settings
2. The left column shows which services you have purchased.
3. Click on the red upgrade button if you'd like to add one of these services to your plan.
4. The right column shows how many more days you have left in your contract.

The screenshot displays the 'Account Settings' interface. On the left, a sidebar lists 'Client Info', 'Contract Info' (highlighted with a red box), 'Billing Info', 'Website Insight', and 'Emails'. The main content area is titled 'Contract Info' and is divided into two columns. The left column, 'YOUR PLAN', shows the 'Elite' plan for '3 years' with a list of services: 'Town Web' (checked), 'HeyGov' (locked), 'Live Streaming' (checked), 'Hosting' (locked), 'Facebook Sync' (checked), and 'Branded Emails' (locked). The right column, 'CONTRACT EXPIRATION', states 'You are on the Elite subscription and you have 1043 days until it expire!'. At the bottom, a red arrow points from the text 'Click to add new services!' to a red 'Upgrade' button.

Account Settings

Client Info

Contract Info

Billing Info

Website Insight

Emails

Contract Info

YOUR PLAN

Services you've purchased

Elite

3 years

| | |
|----------------|---|
| Town Web | ✓ |
| HeyGov | 🔒 |
| Live Streaming | ✓ |
| Hosting | 🔒 |
| Facebook Sync | ✓ |
| Branded Emails | 🔒 |

CONTRACT EXPIRATION

You are on the Elite subscription and you have 1043 days until it expire!

Click to add new services! → **Upgrade**

VIEW BILLING INFORMATION

1. Click on Billing Info in your account settings
2. The first section will show any outstanding invoices you have. If you have outstanding invoices, you will see a link to pay.
3. You can have an invoice sent to your email by entering an email address under **Contact Email**. Our billing department will confirm with you if this is the address you want all invoices to go to in the future.
4. If you are sending a check, please make sure you upload a photo of the **Front** and **Back** of the check.

****Note: All checks should be sent to
Town Web Design, LLC
1360 Regent Street #355
Madison, WI 53715**

5. Billing History will show past invoices that have been paid.

Account Settings

Client Info

Contract Info

Billing Info

Website Insight

Emails

Billing Info

Outstanding invoice
There is no outstanding invoices.

Contact Email
Where should invoices be sent?
add several emails seperated by a ","

Submit

Check upload

Upload a photo of a check

Billing History

| Invoice | Amount | Date | Status |
|---------------|----------|--------------|--------|
| TW Basic Plan | 14772.00 | May 11, 2022 | Paid |

VIEW WEBSITE STATISTICS

1. Click on **Website Insight** in your account settings
2. The graph will show how many website visitors you've received. This data defaults to show the last 7 days.
3. Adjust the amount of time the graph shows using the dropdown.



HOW TO GET HELP OR SUPPORT

You can request support in several ways!

1. From the dashboard, click on the **Support Ticket** button to send a message to our team.
2. Click on **Book a Training** to schedule a one on one zoom training session with a member of our staff to walk you through the dashboard.
3. Click on **Help articles & videos** for helpful instructions and videos showing you how to edit your website.
4. Email us at support@townweb.com
5. Call us at 920-645-2823 or Toll Free 877-995-TOWN (8696)

The screenshot displays the Town Web 2022 Website dashboard. At the top, the navigation bar includes links for Home, Events, Pages, Meeting Repository, News/Notices, Departments, and Media Library. Below this, a secondary navigation bar features buttons for News/Notices, Create Event, Minutes/Agendas, and Subscribers. The main content area is divided into several sections. On the left, there is an Emergency Alert section with buttons for TEST ALERT and REAL ALERT, and a field for alert contents. In the center, a large promotional banner for 'You get FREE support from Town Web!' includes contact information and a 'Support Ticket' button, which is highlighted with a red box. To the right of this banner is a 'Submit a Ticket' link. Below the banner, there are two more sections: 'Schedule a Zoom Meeting' with a 'Book a training' button (also highlighted with a red box), and 'View our Help Website' with a 'Help articles & videos' button (highlighted with a red box). On the far right, a sidebar displays a holiday message and a subscription status section titled 'Your Package includes', which lists features like HeyGov, Hosting, and Branded Emails, and includes an 'Upgrade your Subscription' button.

TOWN WEB Town Web 2022 Website
View Live Site

Home Events Pages Meeting Repository News/Notices Departments Media Library

+ News/Notices + Create Event + Minutes/Agendas + Subscribers coming soon

Ticker Bar Remove

Emergency Alert
Alert Type
TEST ALERT REAL ALERT
Contents of your alert
Next

You get FREE support from Town Web!
As a government-focused technology company we will always have your back! Consider our support team your website Virtual Assistants!
Email: support@townweb.com
Email Support 24/7/365
Toll Free: 877-995-TOWN (8696)
Monday - Friday: 7am - 4pm CST
Support Ticket Submit a Ticket
Submit a support ticket.

Schedule a Zoom Meeting
Book a training
Need help, sign up for training.

View our Help Website
Help articles & videos
Looking for something, check our help articles.

HAPPY HOLIDAYS FROM TOWN WEB!
Your Package includes
You are on the Elite subscription and you have 1043 until it ends!
Team Web HeyGov
Live Streaming Hosting
Feedback form Branded Emails
Upgrade your Subscription